

Wine Tasting with Rick Steves FAQs
Event: Thursday, February 26, 2026, at 8PM – 10PM ET
Location: Zoom Webinar

Shipping

Will I receive tracking information for my wine kit?

- Tracking information will come directly from the vendor once the kit has shipped.
 - PBS39 will send out “Your Kit Has Shipped” email
- Kits will ship on a rolling basis starting the week of February 9 and will arrive in homes by February 25, 2026

Can I ship to multiple addresses?

- Yes! Each Ticket will require a contact and shipping address. You may include different addresses for each Ticket/Kit.

What happens if I want to add a kit, change the shipping address or cancel a kit?

- If you need to change your shipping address after February 2 at 5pm ET you will need to contact UPS to make adjustments to the shipment. Create a FREE UPS [My Choice® account](#) to update shipping information and review other delivery options. If you need to change your shipping address before this cutoff date, please reach out to PBS39 for additional help.

How quickly will I receive my order?

- Kits will START to be shipped the week of February 9, and all kits should arrive by February 25 as long as someone age 21+ with a valid ID is home to receive the kit. Note that UPS will make up to 3 attempts to deliver the wine tasting kit. After that, the kit will be returned to the sender.

I was not home to receive my kit, now what?

- UPS will leave an attempted delivery message if needed with their next intended drop off date. They will make up to 3 attempts.

Can you guarantee delivery on a certain day or time?

- Unfortunately, no.

Can it be shipped to my PO Box?

- No. Someone needs to be home to sign and prove that they are at least 21 years old.

Do I have to be home to receive my wine kit?

- Yes. This package needs to be signed upon delivery to prove that the receiver is age 21+.

This is a gift. Will there be a receipt in the package?

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- When shipping out your order, a receipt, invoice, or packing slip is **not** included in the package.

What should I do if my order was damaged in transit?

- If your order was damaged in transit, please reach out to your designated customer service team for further assistance as soon as possible.
- **TIP:** Open their kit as soon as it arrives so ensure that all materials are accounted for

What do I do if my kit did not arrive in time?

- This event will be recorded and sent to ticket holders a week after the event so you will still have the chance to sip along with Rick Steves and learn about the wines.

Can kit purchasers include a customized note to their gift recipient?

- Sorry, no.

Can I ship kits to Canada?

- Sorry, no.

Where else can kits not be shipped?

- Kits cannot be shipped to Canada, Alaska, Arkansas, Delaware, Hawaii, Mississippi, Rhode Island, and Utah.
- Kits cannot be shipped to a PO Box.

About the Wine

Do I need to be 21+ to participate in this event?

- Yes.

Does everyone planning to taste need to purchase a ticket/ kit?

- Each ticket comes with 6 bottles of mini wine, enough for two to taste. If more than two people plan to taste, an additional kit should be purchased.
- Each mini bottle is 187 ml.

What is the shelf life of the mini wine bottles?

- These wines are best enjoyed within 3-4 months, if unopened. Once opened, the wine should be consumed within a few days.

What kind of wines are included on this kit?

The European varietals include:

- Portugal Tempranillo 2024

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- Montepulciano d'Abruzzo DOC 2024
- Côtes du Roussillon Villages Red Blend 2023
- French Cabernet Sauvignon
- Rose from France
- Sauvignon Blanc/Picpoul Blanc called Bordeaux Blend

What is the tasting order?

- *More information will be provided in January/February 2026.*

What is the vendor for the wine tasting kits?

- Wine tasting kits are provided by our friends at In Good Taste but all communication about wine kits and the event will be through PBS39 and/or WGBH.

What is included in the wine tasting kit?

- 6 mini bottles of wine (enough for two to taste) that will be shipped directly to your door
- Each mini bottle is 187 ml.

I attended this event in 2024 and/or 2025. Will the wines be different?

- Yes, all 6 mini bottles of wine are different from the events in 2024 and in 2025.

Do the wines need to be refrigerated?

- The entire box that is shipped to you can be stored in the fridge. You may have heard that red wines should be served at “room temperature” but the optimal wine storage temperature is somewhere in the middle of 70F and 45F, so sticking the whole box in the fridge makes it easy! Before the event, be sure to open each mini bottle right before the tasting to let the wine breathe.

What do I need to prepare beforehand for this event?

- Our first suggestion would be to have a strong internet connection! Next is to prepare the wine: Stick the entire kit in the fridge for at least 1 hour and open each mini bottle right before the tasting and let that wine breathe. Then you should gather your gear: At least 2 wine glasses and water.

Do you have any snacks recommended for the tasting?

- You can pair any of your favorite snacks like pretzels or classic potato chips with these wines; or you could pair these wines with more classic snacks, such goat cheese, chocolate or an olive tapenade.

Do I need a bottle opener?

- No, all wines are twist open.

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Can I participate without the wine kit?

- No.

Is there a non-alcoholic version of the kit?

- No.

Where can I purchase more of this wine?

- This wine tasting kit was created specifically for this event
- Similar wines and tasting kits can be purchased directly through:
<https://ingoodtaste.com/>

ZOOM Access

Can I share the Zoom link with a friend if I am unable to join the event?

- No. This event will be recorded and sent to ticket holders a week after the event so you will still have the chance to sip along with Rick Steves and learn about the wines.

I purchased my ticket before realizing I have a prior obligation. Will this event be recorded?

- This event will be recorded and sent to ticket holders a week after the event so you will still have the chance to sip along with Rick Steves and learn about the wines.

How can I submit a question(s) to Rick Steves?

- You will be able to submit your questions to Rick (and the sommelier) during the event using the Q&A Zoom feature. Attendees will be able to “upvote” the questions they want to hear asked the most. We will focus on the questions with the most votes. Unfortunately, we cannot promise all questions will be answered.

What do I do if I cannot find a Zoom link?

- PBS39 will answer questions **leading up to 5pm ET on 2/26**. After that, GBH will provide customer service.

Will Rick Steves be able to give a shoutout during the event?

- No.

How do I get my Zoom link for this event?

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- The Zoom link will be sent to all ticket purchasers immediately following purchase of your ticket in your confirmation email. You may need to access their email's JUNK/SPAM FOLDER to find this email. Along with the confirmation email, the Zoom link will be sent to all attendees in reminder emails 1 week, 24 hours, and 1 hour before the event.

Will the event be captioned?

- Yes
- Captions will be provided by our friends at Partners Interpreting. Do you need any additional accommodation that we should be made aware of to participate in this event? If so, please contact us for a minimum of one week in advance of the event. We will do our best to accommodate your request. Reach out during regular business hours M-F, 9am-5pm at 617-300-3300 or via email: info@wgbh.org.

What do I do if I am having technical difficulties during the event?

- PBS39 will be able to answer questions from leading up to 5pm ET on 2/26/26. After that, WGBH will provide customer service.

I have never used Zoom, what do I do?

- Before this event, you will need to download Zoom. Zoom is free to the public and you can download it [here](#). If you already have Zoom you will not need to download the platform again.

Refunds

The wine did not get to me until AFTER the event, I would like to be refunded for this event.

- We are terribly sorry the wine kit was not delivered on time. This event has been recorded and will be sent to all ticket holders 1 week after the event. We hope you are still able to enjoy the event. We will still issue you a refund due to the inconvenience.

General

Is there a tax benefit for this event?

- No.